



U.S. Department of Veterans Affairs VA New England Healthcare System

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VA New England Healthcare System *Here for you.*

During these uncertain times, you can be certain that you remain our top priority. Our workforce has missed you, and we are **here** to care **for you** – whatever your needs may be. Let us know if you have a concern, are experiencing worrisome symptoms or thoughts, or just don't feel well. Please make sure to connect with your team to address your needs, like:

- Regular check-ups
- Diabetes care
- Cervical cancer screenings
- Mental health care
- Lung cancer screenings
- Mammograms
- Colonoscopy
- Prescriptions refills
- Overdue lab work

Please remember for routine and non-surgical care, you are encouraged to continue using VA's online tools.



Video or Telephone Appointments

Rather than going to a VA facility, you can receive care at home with a video or phone appointment. To set up a VA Video Connect or phone appointment, send your provider a secure message on My HealtheVet or call your local VA facility. Learn more about [VA Video Connect](#)



Prescription Refills

Request prescription refills and order and ship medications to your home using My HealtheVet or the [Rx Refill mobile](#) app.



Text Message Reminders

Annie's Coronavirus Precautions protocol sends you automated text messages with information about COVID-19, helps you monitor for symptoms, and can assist you if you need to contact your VA facility for care. The COVID-19 Vaccination Support Protocol can provide helpful text messages to Veterans who receive the vaccine. Learn more about [Annie](#).



Secure Messaging

With My HealtheVet, VA's online patient portal, you can send online secure messages to your VA health care team to ask them nonurgent health questions. Create your [My HealtheVet](#) account. Contact your local [My HealtheVet Coordinator](#) to upgrade your account.



Home Telehealth

For Veterans recommended for home isolation or quarantine, your provider may use remote monitoring devices to assess your condition while you're at home. Learn more about home [telehealth](#)



Note: The supply of the Coronavirus vaccine supply may vary across VA New England Healthcare System facilities, feel free to visit your specific medical center webpages.

Please refer to your VA Medical Center webpage for the most up-to-date information on vaccination efforts. Click the link below to access your facility vaccine information page.

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